

2021 NC PRE-K SUMMER LEARNING PROGRAM GUIDANCE OVERVIEW FREQUENTLY ASKED QUESTIONS (FAQS)



TOPIC	QUESTION	ANSWER		
	PROGRAM REQUIREMENTS			
Service Delivery	Is the NC Pre-K Summer Learning Program in-person learning only and/or is virtual learning allowed?	The NC Pre-K Summer Learning Program must provide 6.5 hours per day of traditional/in-person NC Pre-K instruction, 5 days per week and provide wrap around care services before and after the NC Pre-K instructional day to ensure children are offered a minimum of 10 hours of care per day.		
	Can an NC Pre-K site begin as early as mid-June? Can the NC Pre-K Summer Learning Program begin June 14, 2021? Is this possible or should summer learning programs wait till June 21, 2021?	An NC Pre-K site can begin the NC Pre-K Summer Learning Program prior to June 21, 2021. The NC Pre-K Contracting Agency will need to submit the intent to participate form at least one week PRIOR to the first day of summer service or by June 21, 2021 at the latest. Summer learning programs must begin no later than July 12, 2021.		
	Can the NC Pre-K Contracting Agency require the NC Pre-K Summer Learning Program to operate for 6 weeks?	NC Pre-K contracting agencies, in collaboration with local community partners and the NC Pre-K Committee, are responsible for reviewing all eligible applicants and making final determinations regarding summer learning program locations and the length of operation based on local community needs.		
	What are the responsibilities of the NC Pre-K contracting agencies other than determining eligibility?	The NC Pre-K Contracting Agency is also responsible for supporting program delivery to include engaging in recruitment activities, determining child eligibility and program monitoring. A complete list of responsibilities is included in the May 12, 2021 and May 28, 2021 NC Pre-K Summer Learning Program Guidance documents.		

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	Can the NC Pre-K Contract Administrator decide to offer the summer learning program or is this a decision that has to be made with the local NC Pre-K Committee?	NC Pre-K contracting community partners a Pre-K Summer Learn county/region.	and the NC Pre-K C	committee to determine	ne if the NC
	Are NC Pre-K contracting agencies required to offer this opportunity to all NC Pre-K sites?	NC Pre-K contracting the summer learning presource tools with all school year.	program including	the guidance docum	ents and
	If a site has been approved but is not a current NC Pre-K site, are they able to apply for the NC Pre-K Summer Learning Program?	The NC Pre-K Summe care facility that has b school year.			
	Are NC Pre-K sites required to provide transportation for the NC Pre-K Summer Learning Program?	NC Pre-K sites are no Contracting Agency, i NC Pre-K Committee, making final determina	n collaboration with may consider the	n local community pa availability of transpo	rtners and the ortation in
	Will transportation costs need to come out of the weekly classroom reimbursement?	The NC Pre-K Summereimbursement may be contracting agencies ensure transportation	e used for transpo should work with si	ortation services. NC tes to identify local re	Pre-K
Instructional Day	Can any NC Pre-K site, private or public school, offer 4 days per week for six weeks instead of 5 days per week for four weeks? Can Public Schools offer a 4-day schedule during the summer with each day being 10	Only public school page 4 days per week as accordance with the harderive payment base provided. Private NC	nd/or state-based on state-based on they extended in the state of the	decisions may reque nd their duration of s in the table below. Pr of instructional days t	est to operate ervices in ograms will nat are
	hours?	Duration of Services	Total Instructional	Duration of Services	Classroom
		at 5 days per week	Days	at 4 days per week	Payment
		4 weeks	20 days	5 weeks	\$22,500
		5 weeks	25 days	6.25 weeks	4
	l l		· · · · · · · · · · · · · · · · · · ·		\$28,125

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	Does the duration of weeks for the NC Pre-K Summer Learning Program have to be consecutive? For example, if an NC Pre-K site holds the summer learning program for 2 weeks and then is closed the week of July 4th, can they resume their remaining weeks after being closed for the July 4th week?	If an NC Pre-K site has begun services for the summer learning program prior to the July 4 th week, they can close for the entire week starting on July 5 th . The NC Pre-K site would have to make up that week for the summer learning program by providing an additional week after the holiday week to meet their obligation for services in accordance with the requirements for the NC Pre-K Summer Learning Program.
	If the summer learning program is closed on July 5 th for the July 4 th holiday, will they need to operate an additional day to reach the 20 instructional days?	An NC Pre-K site will not need to make up July 5 th if they are only closed for that one day due to the holiday. It is okay to have only 19 days of instruction if the instructional days include the one day for the July 4 th holiday.
Classroom Eligibility	Are NC Pre-K sites required to have a Lead Teacher and Teacher Assistant with only 9 children in the classroom? Can an NC Pre-K site have 9 children in one classroom and 9 children in another classroom? Or must they have 18 children in one classroom before opening another classroom?	Classrooms for the NC Pre-K Summer Learning Program must enroll a minimum of 9 eligible children in order to receive reimbursement. Classrooms must be staffed by one Lead Teacher AND one Teacher Assistant regardless of the number of enrolled from 9 to 18 children. For example: - 1 classroom of 9 up to 18 children will require a Lead Teacher and a Teacher Assistant (2 staff). - 2 classrooms of 9 children will require a Lead Teacher and Teacher Assistant for each classroom (4 staff).
	How many classrooms are allowed at each NC Pre-K site? Can we combine classrooms from different sites in order to have a sufficient number of children in each classroom?	Classrooms for the NC Pre-K Summer Learning Program must be appropriately staffed and enroll a minimum of 9 children in order to be eligible to receive reimbursement. Children may attend from all areas of the county/region and can be grouped together in NC Pre-K sites that offer the Summer Learning Program. This would include enrolling children that attended a different NC Pre-K site during the 2020-21 school year.
	Will sites need to inform NC Pre-K contracting agencies of how many classrooms they intend to hold for the summer learning program? Can the	NC Pre-K sites will need to indicate the number of requested classrooms on the Summer Learning Program application. The NC Pre-K sites can open additional classrooms after beginning the NC Pre-K Summer Learning Program; however, the classrooms would need to operate for a

TOPIC	QUESTION	ANSWER
	amount change from the start of the summer learning program as they see the need for more or less classrooms?	minimum of 4 weeks and cannot begin after July 12, 2021. Additions or deletions to the number of classrooms for the Summer Learning Program need to be sent to Patricia McCarter at patricia.mccarter@dhhs.nc.gov
	Can NC Pre-K sites have blended classrooms? For example, are sites allowed to blend summer learning program children with private pay children in the same classroom?	The NC Pre-K Summer Learning Program is being funded by the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act. It is the expectation that the maximum number of children that meet eligibility are being served with this funding. If there are at least nine NC Pre-K eligible children enrolled in a classroom, and there are no other eligible children that can be enrolled in that classroom, you can fill the empty spaces in that classroom with private paying children.
		Private paying children would fall into the 3 rd priority for enrollment in the NC Pre-K Summer Learning Program (see below): 1 st priority: Children enrolled in NC Pre-K during the 2020-2021 program year. 2 nd priority: Children who were not enrolled in NC Pre-K during the 2020-2021 program but meet NC Pre-K program eligibility requirements. 3 rd priority: Any rising kindergartener regardless of NC Pre-K program eligibility. ■ These children should only be served when there are no other 1 st or 2 nd priority children and spaces remain available.
Wrap Around Care Services	Can wrap around care services be afterschool only (not before care) as long as it meets the 10-hour day requirement?	The NC Pre-K Summer Learning Program must provide wrap around care services before and after the NC Pre-K instructional day to ensure children are offered a minimum of 10 hours of care per day.
	Can the wrap around care services be provided by the public-school system's before and after school program?	Wrap around care services can be provided by the public-school system's before and after school program. The before and after school program for the summer learning program must adhere to all NC Child Care rules related to ratio, staff qualifications and other necessary requirements.

TOPIC	QUESTION	ANSWER
	Do all children have to participate in the wrap around care services or is it only to be used if the child/parent needs the wrap around care? If so, can you place families that are not needing wrap around care in a public-school NC Pre-K site that is limited to the regular school day?	Families are not required to utilize the wrap around care services. All NC Pre-K sites that choose to participate in the summer learning program must provide wrap around care services before and after the NC Pre-K instructional day to ensure children are offered a minimum of 10 hours of care per day. NC Pre-K sites may choose to coordinate with another agency to provide wrap around care before and after the 6.5-hour instructional day.
	Does the Lead Teacher have to be there all 10 hours per day? What is the requirement?	NC Pre-K Lead Teachers and Teacher Assistants are not required to work the full 10 hours per day for the NC Pre-K Summer Learning Program. The Lead Teacher and Teacher Assistant must provide 6.5 hours per day of traditional/in-person instruction for the summer learning program.
	Does the teacher who provides services for the wrap around care have to hold a current, non-expired BK License?	Teachers that are providing the wrap around care services before and after the 6.5 hour instructional day do not have to hold a BK License . Staff providing wrap around care services must meet all other requirements mandated by NC Child Care rule for staff/child ratio and staff qualifications.
	If wrap around care services are offered at no cost, will providers be able to access wrap around care voucher payments for those children with vouchers? Or, is the expectation that these children enrolled are only funded through the CRRSA funding?	Programs may continue to collect subsidy voucher payments for parent fees and the wrap around care services for any children enrolled in the NC Pre-K Summer Learning Program. The Coronavirus Response and Relief Supplemental Appropriations (CRRSA) funding will cover the cost for the 6.5 hour instructional day. Families must NOT be charged a fee for wrap around care services.

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	PROGRAM APPLICATION PROCESS				
	Will NC Pre-K Contracting Agencies need to work with the NC Pre-K Committee and use the Decision Tree document to determine which sites are selected to participate in the NC Pre-K Summer Learning Program? Does this require a Committee vote?	NC Pre-K contracting agencies, in collaboration with local community partners and the NC Pre-K Committee, are responsible for reviewing all eligible applicants and making final determinations regarding the NC Pre-K Summer Learning Program locations. NC Pre-K contracting agencies should use the NC Pre-K Summer Learning Program Decision Tree in order to determine each applicant's eligibility to participate in the NC Pre-K Summer Learning Program.			
	Will we have to enter new staff into the NC Pre-K Plan or is this processed through the new application?	NC Pre-K Contracting agencies must verify that Lead Teachers and Teacher Assistants meet requirements for the NC Pre-K Summer Learning Program. Documentation will be maintained at the NC Pre-K Contracting Agency office and will not need to be entered in the NC Pre-K Plan.			
	Does communication with our NC Pre-K Committee about the summer learning program need to follow Open Meetings Law or can it be done by email communication and electronic vote?	All NC Pre-K Committee meetings must follow the Open Meetings Law.			
	When will the NC Pre-K Summer Learning Program application form be released?	The NC Pre-K Summer Learning Program application form has been released and is hyperlinked in the May 12, 2021 Summer Learning Program Guidance document. It can be found on Page 2 of the guidance under the Program Application Process.			
	CHILD ELIGIBILITY & PRIORITIZATION				
Determining Child Eligiblity	Who can attend the NC Pre-K Summer Learning Program?	The NC Pre-K Summer Learning Program is intended to provide services to children who are the most at-risk. The program is available to any rising Kindergartner ; however, priority should be given to children who were enrolled in NC Pre-K during the 2020-21 school year and children who are NC Pre-K eligible but have not received NC Pre-K services. Prioritization for enrollment in the summer learning program should be			

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		based on the following: 1st priority: Children enrolled in NC Pre-K during the 2020-2021 program year. 2nd priority: Children who were not enrolled in NC Pre-K during the 2020-2021 program but meet NC Pre-K program eligibility requirements. 3rd priority: Any rising kindergartener regardless of NC Pre-K program eligibility. These children should only be served when there are no other 1st or 2nd
		priority children and spaces remain available.
	Are children who did not attend Kindergarten during the 2020-21 school year due to COVID-19, eligible to attend the NC Pre-K Summer Learning Program?	Only children who are rising kindergartners are eligible to attend the NC Pre-K Summer Learning Program.
	Will children need to apply to attend the NC Pre-K Summer Learning Program?	Parents of children previously enrolled in NC Pre-K during the 2020-21 school year must submit the NC Pre-K Summer Learning Enrollment form in order to participate in the program. Children who were not previously
	Does income count when determining eligibility?	deemed eligible for NC Pre-K services <u>must</u> have their eligibility determined via parent attestation on the Parent Application for NC Pre-K Summer Learning form.
	Will the NC Pre-K APP and Kids systems be used to record attendance and determine eligibility?	The NC Pre-K APP and Kids systems will not be used for the NC Pre-K Summer Learning Program. Attendance will be entered in the NC Pre-K Summer Learning Program Portal. Child eligibility will be determined by the Parent Attestation form for children who were not previously enrolled in NC Pre-K for the 2020-21 school year.
	Can we serve children that are currently on the waitlist because they are an eligible military family but were not served during the 2020-21 school year?	Children that are currently on the waitlist for the 2020-21 NC Pre-K school year can be served in the NC Pre-K Summer Learning Program. Program eligibility does not have to be re-determined for children who are on the waitlist and were previously deemed eligible for NC Pre-K services.

TOPIC	QUESTION	NSWER			
	TEACHER REQUIREMENTS & COMPENSATION				
Teacher Requirements	Can the NC Pre-K Site Administrator be the Lead Teacher for the NC Pre-K Summer Learning Program?	The NC Pre-K Site Administrator cannot serve as the Lead Teacher or Teacher Assistant for the NC Pre-K Summer Learning Program.			
	If a classroom is ending the 2020-21 school year with a Long-Term Substitute Lead Teacher, can this person serve as the Lead Teacher for the NC Pre-K Summer Learning Program?	A Long-Term Substitute Lead Teacher cannot serve as the Lead Teacher for the NC Pre-K Summer Learning Program. The Lead Teacher must hold a current, non-expired Birth-Kindergarten License.			
	Can a teacher who holds an Emergency License serve as the Lead Teacher for the NC Pre-K Summer Learning Program?	The Lead Teacher for the NC Pre-K Summer Learning Program cannot hold an Emergency License. The Birth-Kindergarten License must be either an <i>Initial, Continuing, Provisional or Residency License</i> .			
Teacher Compensation	If our teachers are already being paid the required compensation, can our weekly reimbursement be used to increase the hourly pay for the Teacher salaries or to hire more than one Teacher Assistant per classroom? Can we hire someone using the weekly reimbursement funds for wrap around care services since there is the potential for a 10-hour day?	Classrooms participating in the NC Pre-K Summer Learning Program will be reimbursed based on a classroom rate of \$5,625 per week. NC Pre-K Lead Teachers must be paid their current NC Pre-K salary, or a minimum of \$22/hour, whichever is greater. This equates to the salary amount for an NC Public School Teacher with 10 years of experience. Qualified NC Pre-K Teacher Assistants must be paid their current NC Pre-K salary, or a minimum of \$15/hour, whichever is greater and follow the Early Childhood Model Teacher Scale. If funding is already in place to provide the required compensation for Teacher salaries as stated above, the weekly reimbursement funding can be used to pay a higher salary or to hire additional staff for the instructional portion of the day or wrap around care services.			
	Who is required to verify and ensure payments to Lead (\$22/hr.) & Teacher Assistant (\$15/hr.) meet the requirements listed?	This information is entered in the NC Pre-K Summer Learning Program Portal. This will also be monitored by the NC Pre-K Contracting Agency via the NC Pre-K Summer Learning County/Region Program Monitoring Report at the end of the Summer Learning Program, which will be available to DCDEE.			

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	REPORTING & MONITORING REQUIREMENTS				
County/ Region Service Report	When does the County/Region Service Report need to be completed?	The NC Pre-K Contracting Agency must send the completed NC Pre-K Summer Learning County/Region Service Report prior to beginning services or by no later than June 21, 2021.			
Site, Classroom, and Child Data	Has the County/Region Service report been sent out to NC Pre-K Contracting Agencies?	The NC Pre-K Summer Learning County/Region Service Report was sent to NC Pre-K Contracting Agencies by their NC Pre-K Policy Consultant. The completed Excel worksheet needs to be emailed to patricia.mccarter@dhhs.nc.gov by 5 PM on June 21, 2021.			
	Where will child attendance data be entered?	Providers for the NC Pre-K Summer Learning Program will be required to enter child attendance data into the NC Pre-K Summer Learning Program Portal.			
	Can NC Pre-K sites start the NC Pre-K Summer Learning Program before the Portal is open?	NC Pre-K sites can start the NC Pre-K Summer Learning Program prior to the Portal being ready; however, the information from prior weeks will need to be retroactively entered into the Summer Learning Program Portal once access has been established for the NC Pre-K sites/classrooms.			
	Are the providers participating in the NC Pre-K Summer Learning Program responsible for entering the required data into the NC Pre-K Summer Learning Portal?	Providers for the NC Pre-K Summer Learning Program will be required to enter program, child attendance and service data into the NC Pre-K Summer Learning Program Portal. The NC Pre-K Contracting Agency will need to monitor the information submitted to ensure the data is being updated on a regular basis.			
	Will the NC Pre-K contracting agencies verify the information that is entered in the Portal by the NC Pre-K sites?	DCDEE will also monitor the information being entered.			
	Will NC Pre-K contracting agencies have to monitor Teaching Strategies Gold?	At the end of the NC Pre-K Summer Learning Program there will be an NC Pre-K Summer Learning County/Region Program Monitoring Report to be completed that will include information about the children being assessed using Teaching Strategies Gold.			

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	REIMBURSEMENT				
Contract Amendment	Where should I send questions about Contract Amendments or payment regarding the NC Pre-K Summer Learning Program?	Send questions about contracts or payment for the NC Pre-K Summer Learning Program directly to Candice Bailey at candice.bailey@dhhs.nc.gov			
	Do we need to make an addendum to the subcontracts with the NC Pre-K sites who will be participating in the summer learning program? Will DCDEE provide a template for amending the subcontracts?	A separate contract will not be issued for the NC Pre-K Summer Learning Program. It is suggested that existing subcontracts with participating NC Pre-K sites be amended and extended instead of creating a new subcontract for these funds.			
	Can administrative funds for the NC Pre-K Summer Learning Program roll over into the next fiscal year or is there a deadline date to spend these funds? How will these Administrative Funds be disbursed to the NC Pre-K Contracting Agencies?	Administrative funds for the NC Pre-K Summer Learning Program should be used to support program delivery that includes engaging in recruitment activities, determining child eligibility and program monitoring. Administrative funds will be disbursed through a FSR submission and are not subject to reversion.			
	How can the administrative funds received by the Contract Administrator be spent?	These funds can be spent on anything needed to administer the NC Pre-K Summer Learning Program.			
	Can the lump sum for administrative funds be paid as a "bonus" to the NC Pre-K contracting agency staff?	Administrative funds can be spent for anything needed to administer the NC Pre-K Summer Learning program at the discretion of the contracting agency.			
Funding Amounts	How will NC Pre-K sites participating in the summer learning program receive payment for services?	The NC Pre-K sites will receive their reimbursement from their contracting agency.			
	Will the weekly reimbursement be based on the enrollment of at least nine children in the classroom or based on actual children's attendance?	Classrooms participating in the NC Pre-K Summer Learning Program will be reimbursed based on a classroom rate of \$5,625 per week. Classrooms must be appropriately staffed and enroll a minimum of nine 9 eligible children in order to be eligible to receive			

TOPIC	QUESTION	NSWER
		reimbursement.
	What happens to reimbursement if the children who were enrolled stop attending during the NC Pre-K Summer Learning Program? Do classrooms have to maintain at least 9 enrolled children to receive reimbursement?	The requirement is that the NC Pre-K site/classroom must maintain nine (9) enrolled children throughout the entire Summer Learning Program. If the NC Pre-K site is not able to be maintain at least nine (9) children in each classroom, the NC Pre-K contracting agency must contact their NC Pre-K Program Policy Consultant.
	Will the NC Pre-K Contract Administrator have to verify each week that the NC Pre-K site is providing services to receive reimbursement?	The NC Pre-K site will enter this information into the NC Pre-K Summer Learning Program Portal and consent to its accuracy. This will also be monitored by the NC Pre-K contracting agency to verify the accuracy of the information being entered into the portal.
	Should the NC Pre-K contracting agency pay NC Pre-K sites one lump sum or monthly for the NC Pre-K Summer Learning Program?	This is at the discretion of the NC Pre-K contracting agency.
	Can NC Pre-K sites be paid part of their reimbursement at the beginning of the summer learning program or should reimbursement follow the same procedures as during the regular school year?	
Financial Status Report (FSR) Submission	Will NC Pre-K contracting agencies receive one payment for the summer learning program?	NC Pre-K contracting agencies will submit an FSR for the full amount budgeted for direct services funds immediately upon the execution of the Contract Amendment.
		After DCDEE NC Pre-K Program staff have verified the amount of direct services provided and calculated the maximum allowable amount of administrative funding that can be requested, the NC Pre-K contracting agencies will submit a second and final FSR. The final FSR will reconcile direct services expenses to determine the accurate administrative

TOPIC	QUESTION	ANSWER
		payment amount. Administrative costs will be paid in one lump sum as requested on the final FSR.
	How long will it take for NC Pre-K sites participating in the NC Pre-K Summer Learning Program to receive payment?	The NC Pre-K contracting agencies will be paid directly within 3-4 business days after the submission of FSR documents for the summer learning program.
	Is it allowable to make payments in July with a 2020-21 contract?	It will be allowable to make payments after July 1st due to amendments to the 2020-21 contracts that will be sent in DocuSign to NC Pre-K contracting agencies before June 30, 2021. All FSRs must be finalized for the NC Pre-K Summer Learning Program prior to August 31st.
	Where should we send our FSRs?	Send FSRs directly to Candice Bailey at candice.bailey@dhhs.nc.gov
	Who will verify the information for the second FSR true-up?	This is the responsibility of the NC Pre-K Contracting Agency.
	Can I use the Business ID the contracting agency currently has, or should I create a new one?	NC Pre-K contracting agencies that already have a Business NCID will not need to create a separate ID for the summer learning program.
	Will site administrators have to fill out payment requests or will we NC Pre-K contracting agencies verify attendance through the Portal and submit the FSR?	NC Pre-K contracting agencies will verify attendance information through the NC Pre-K Summer Learning Program Portal.
	TRAINING AN	D PROGRAM SUPPORT
My Teaching Strategies Summer Learning	What is the timeline for the additional Teaching Strategies Gold training?	The MyTeachingStrategies® and the review of how to use GOLD will be available via ZOOM for 3 hour sessions offered from June 14 th - July 12 th at various times of the day. See the sign-up links in the "Who to Contact" section of this FAQ document.
Resources	Is the Teaching Strategies Gold training for public school and private NC Pre-K sites?	The Teaching Strategies Gold training is available for all Lead Teachers and Teacher Assistants in public school and private NC Pre-K

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Professional Development Training Sessions Classroom Set Up in My Teaching Strategies		classrooms.
	Do teachers need the training before the NC Pre-K Summer Learning Program starts?	Lead Teachers and Teacher Assistants need to register as soon as possible for the Building a Bridge to Kindergarten training. See the registration and contact links in the "Who To Contact" section of this FAQ document.
	If Lead Teachers and Teacher Assistants received the Teaching Strategies Gold training during the school year, would they have to do additional training for the NC Pre-K Summer Learning Program?	Lead Teachers and Teacher Assistants participating in the NC Pre-K Summer Learning Program are required to complete The Building a Bridge to Kindergarten 3-hour training even if they completed the Teaching Strategies Gold training during the 2020-21 school year.
Child Assessments	Will NC Pre-K children enrolled in the 2020-21 school year that are participating in the summer learning program have to be entered into Teaching Strategies Gold data base system again or will their assessment information be carried forward in Teaching Strategies Gold?	If a teacher has entered information about a child in the Teaching Strategies Gold database, the information will still be available for the teacher to continue entering assessment data for the child during the summer learning program. NC Pre-K teachers, administrators, and contracting agencies should work together to develop a process for ensuring that assessment data is shared with families as well as kindergarten teachers.
	Will children need to be assessed by Teaching Strategies Gold to determine if they are at risk?	Children participating in the NC Pre-K Summer Learning Program must be assessed using the Teaching Strategies GOLD assessments. NC Pre-K teachers, administrators, and contracting agencies should work together to develop a process for ensuring that assessment data is shared with families as well as kindergarten teachers. The Teaching Strategies Gold assessment tool is only used as a formative ongoing daily assessment of a child.
	How do I register for My Teaching Strategies training and review for how to use GOLD?	https://teachingstrategies.com/nc-dcdee-professional-development-training-registration/
Additional	What are the times I can talk with a	https://teachingstrategies.zoom.us/meeting/register/tJYocu-

QUESTION	ANSWER
Teaching Strategies Gold representative?	gpjkqH9VaLe4qjMJCn690jllGETru
How do I schedule a visit with a Teaching Strategies Gold consultant?	https://outlook.office365.com/owa/calendar/NCPreKOnboardingSupport@teachingstrategies.onmicrosoft.com/bookings/s/
How do I schedule a visit with a Teaching Strategies Gold consultant?	https://outlook.office365.com/owa/calendar/NCPreKOnboardingSupport@teachingstrategies.onmicrosoft.com/bookings/s/
<u>who</u>	O TO CONTACT
Other NC Pre-K topics? Please refer to the NC Pre-K Program Unit Regional Map as some counties have been recently shifted due to a change in st	
Jeanne Barnes (South East) jeanne.barnes@dhhs.nc.gov (919) 818-7193	Jennifer Griffith (West) jennifer.griffith@dhhs.nc.gov (919) 609-6921
Sharon Stukes (Central) sharon.stukes@dhhs.nc.gov (704) 594-0151	Frances Minton (North East) frances.minton@dhhs.nc.gov (919) 604-7626
Discount of the NO Day I/ Day was Unit Day	
Please refer to the NC Pre-K Program Unit Regional Map as some counties have been recently shifted due to a change in staffing. Janessa Nieves, NC Pre-K Manager janessa.nieves@dhhs.nc.gov Candice Bailey, Contracts Manager candice.bailey@dhhs.nc.gov	
	Teaching Strategies Gold representative? How do I schedule a visit with a Teaching Strategies Gold consultant? How do I schedule a visit with a Teaching Strategies Gold consultant? WHO Other NC Pre-K topics? Please refer to the NC Pre-K Program Unit Reging Jeanne Barnes (South East) igeanne.barnes@dhhs.nc.gov (919) 818-7193 Sharon Stukes (Central) sharon.stukes@dhhs.nc.gov (704) 594-0151 Please refer to the NC Pre-K Program Unit Reging Janessa Nieves, NC Pre-K Manager janessa.nieves@dhhs.nc.gov Candice Bailey, Contracts Manager

TOPIC	QUESTION	ANSWER
NC Pre-K Summer Learning Program Portal Technical Issues	Provider Help Desk (PHD) 919-813-5460 Monday – Saturday 6:00 a.m. – 9:00 p.m. Sundays from 12:00 p.m. – 9:00 p.m. Elizabeth Everette elizabeth.everette@dhhs.nc.gov	
Teaching Strategies: Training Registration Assistance	training@teachingstrategies.com	
Teaching Strategies: All Other NC Specific Questions	nc@teachingstrategies.com	
Resource Links	ChildCareStrongNC Public Health Toolkit Interim COVID-19 Reopening Policies for N NC Pre-K Program Requirements	C Pre-K Program